

WHAT IS CLAIMED IS:

1. An information processing apparatus for delivering a product to a delivery address specified from a first device, comprising:

search request means for connecting to a second device based on a telephone number entered from said first device and requesting a search of customer information;

presenting means for presenting said search results supplied from said second device to said first device; and

order issuing means for issuing an order for said product to a third device based on said order information input from said first device.

2. An information processing apparatus according to claim 1, further comprising:

storage means for storing customer information supplied from said second device; and

search means for searching customer information stored in said storage means based on said telephone number input from said first device,

wherein said presenting means is capable of presenting to said first device said customer search information results obtained from said search means when a search of customer information is made.

3. An information processing apparatus according to

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first device.

6. An information processing system composed of a first information processing apparatus, a second information processing apparatus, a third information processing apparatus, and a fourth information processing apparatus,

